



DAVID WALES - SERVICE MANAGER

David has almost 40 years' experience in the electronics and computer industries across manufacturing, service and management. He started his career as a Service Department technician for Dick Smith Electronics and since then has held long term roles in multinational and smaller local companies.

David joined Correct Solutions in December 2008 to take on a new role as Service Manager. He is in charge of the management of the Service Delivery Teams across all locations within Correct Solutions, with responsibility of timeliness and quality of work with the aim being first class customer satisfaction.

Even if a part of his role is to try to predict what is going to happen in the business, there is no such thing as "every day" in IT and this is what makes the role both challenging and enjoyable.

More internally, David is responsible of the hiring and well-being of the Correct Service Team. He is also a member of the Executive Team which includes him in the running and direction of the company as a whole.

Since a very young age David had a passion for electronics. This developed into an interest in computers in the late '70s when the first "build it yourself" computers appeared. He loves how technology can contribute in the growth and development of any organisation.

Outside of work, electronics and the ever evolving IT industry are still major interests for David, although not totally to the exclusion of his wife and two children. If you have the pleasure to chat with him, you'll quickly understand that he discovered a passion for cruising - he has been on 11 in the last 5 years and looks forward to many more.