



# PROJECT MANAGEMENT

SCOPE

TIME

COST

HUMAN

PROCUREMENT

## IT MANAGER **as a SERVICE**

### ITMaaS

CASTLE HILL • CHATSWOOD • NARELLAN  
[www.correct.com.au](http://www.correct.com.au)  
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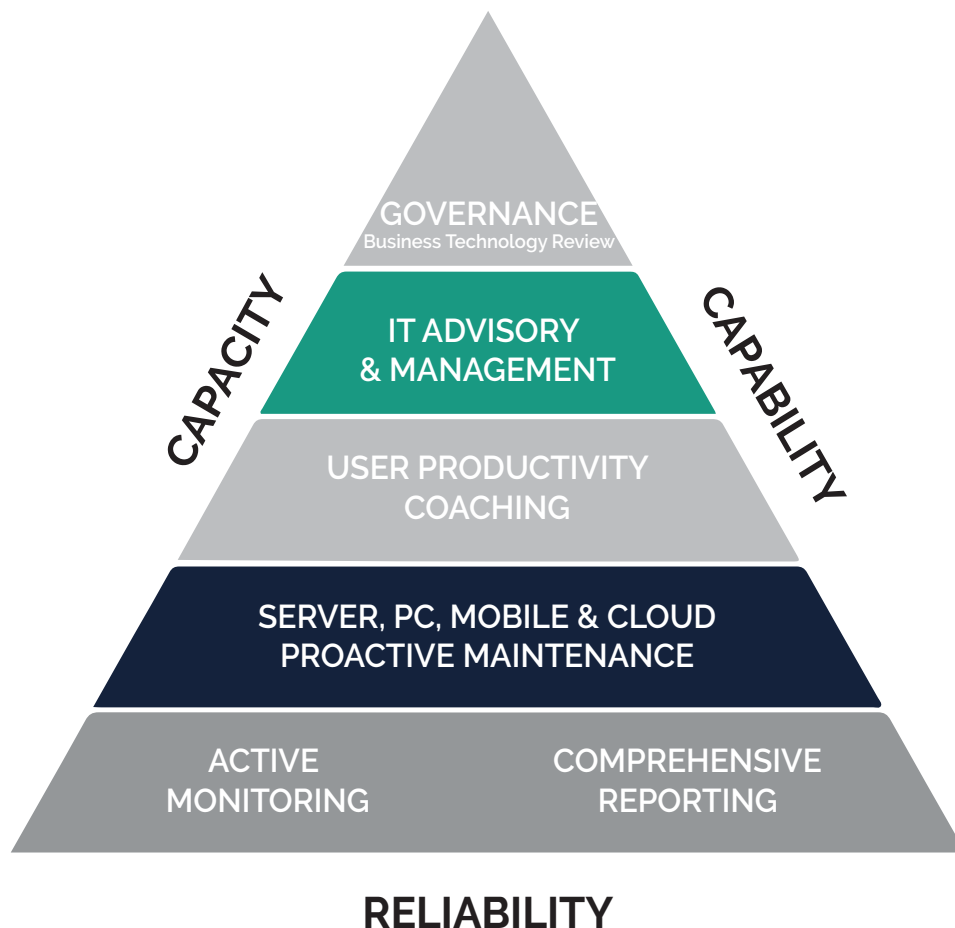
# OUR VISION FOR ITMaaS



IT Manager as a Service is a flexible and scalable program designed around your business requirements. We sit down with you to agree priorities and time frames for addressing them. We clarify the gap between where you are now and where you want to be, then agree on a plan to get there.

We have an open discussion with you about how much time would be needed each month and what that would cost. We then work together to come up with a work plan that meets your budget.

If you have requirements for project management, support, or specific technology resource, we'll work with you to understand the outcome you are seeking so we can provide you with the right person for the job.



# WHY DO YOU NEED ITMaaS?



## No dedicated IT Manager

- IT is managed part time by a non IT professional
- No expertise
- Distracted from their core role
- Reactive, not proactive
- IT viewed as a cost, not a gamechanger
- Your 3rd party IT provider is only as effective as their briefings/direction

## Correct Solutions IT Manager as a Service

- Cost effective
- Turns IT into a core business tool and an IP asset
- Uses a transparent, formal methodology for consistently strong outcomes
- Applies experience from a variety of industries and customers
- Continually up to date with the latest IT developments
- Understands your business and how IT can help

## Full time IT Manager

- Not cost effective for businesses under 150-250 employees
- Has a limited view of changes in the IT industry
- An IT administrator is sometimes appointed IT manager - but they're not a manager and lack business experience
- Sometimes creates projects to justify their role

# HOW DOES ITMaaS WORK?

We start by identifying and documenting your IT needs, paying particular attention to:

1. Ensuring IT is structured and used according to best practice. (A large part of this is developing company policies and then measuring against them)
2. License Management – renewal, reconciliation, optimisation and reporting
3. Vendor management and measurement
4. Project oversight, assessment, management and reporting
5. Peer review, ensure IT is meeting internal user satisfaction benchmarks
6. IT Governance and strategy, roadmaps and project prioritisation
7. Needs assessment – often attending management meeting, proactive management throughout the organisation to determine opportunities for IT to refine process and create efficiencies
8. Business continuity including risk plans and assessment and SLA management
9. Reporting – monthly or quarterly reports suitable for CEO and board

# IT MANAGER as a SERVICE

FOR BUSINESS LEADERS WHO WANT A COMPREHENSIVE TECHNOLOGY PLAN ALIGNED TO BUSINESS PRIORITIES.



## IT THAT WORKS

We drive governance (policies and processes), capability, productivity and effectiveness of your IT.



## GET IT RIGHT

Aligning IT with your present business needs and future requirements, leveraging the best subject matter experts.



## PEACE OF MIND

Know that your IT risks are covered and that you are maximising your use of IT to advance your business goals.

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